

WELCOME TO THE ESK CARAVAN PARK & BRISBANE VALLEY RAIL TRAIL MOTEL

RECEPTION & OFFICE HOURS

MON - FRI: 9AM - 6PM | SAT: 9AM - 5PM | SUN: 9.30PM - 4.30PM



THE FOLLOWING INFORMATION & PARK POLICIES ARE PROVIDED TO ENSURE ALL GUESTS HAVE AN 'ESKCELLENT' STAY

CHECK IN & CHECK OUT

Cabin, Motel and Glamper check-in from 2pm. Site check-in from 11am. Departure is 10am. A late check-out can be arranged the day prior to departure, subject to availability and fees will apply.

If arriving after office hours, please advise so special arrangements can be made for a late arrival.

FIRES

Subject to fire restrictions, we allow the use of approved braziers on a selection of powered and unpowered sites with the use of a drop tray and fire blanket *under the brazier* to protect the grass. Fire blankets may be purchased from reception for \$10 and 20kg bags of firewood are available for \$15.

The stone fireplace in the main Camp Kitchen is set by 4.30pm each day during the cooler months of the year for our guests. Fire wood for the pot-belly in the 'Chill n Grill' is available on request.

HEATED POOLS - OPEN FROM 9AM UNTIL DUSK

Choose from our family pool or escape to our tropical adults-only 'Sanctuary' where you can soak in the stunning scenery of Mount Glen Rock and surrounds in peace. Both pools are heated all year round for your enjoyment.

For the safety of all pool-users, please follow the pool rules listed on the pool entrance gates. No glass is permitted in the pool areas and children must be supervised at all times.

CAMP KITCHENS - OPEN FROM 7AM UNTIL 10PM

Guests are invited to utilise our main Camp Kitchen and smaller 'Chill n Grill' to socialise and make use of our BBQ's, Pizza Ovens and cooking facilities.

The main Camp Kitchen hosts regular live entertainment of a weekend and is the perfect spot to catch up with new and old friends.

We kindly ask that all BBQ's, Pizza Trays and utensils are cleaned after use and that the camp kitchen is vacated by 10pm when the lights automatically switch off.

AMENITIES

Our main amenities block boasts underfloor heating in the showers and are cleaned daily between 10am - 12pm.

Guests are welcome to use our small amenities block (located next to the family pool) during these hours.

UNLIMITED WIFI

Our complimentary WIFI Hub is located in the main Camp Kitchen and this is where you will find the strongest connection. Depending on your location in the Park, WIFI may reach you on your site or in your cabin. WIFI codes can be obtained from reception during business hours.

LORIKEET FEEDING - DAILY AT 4PM

Our resident lorikeets come in for their 4pm feed each day near 'The Sanctuary'. If you're a nature-lover, this is a fantastic opportunity to get up close and personal with our gorgeous - and very cheeky - feathered friends.

VISITORS - MUST SIGN IN TO OFFICE ON ARRIVAL

We are very passionate about ensuring that our guests have exclusive use of the Park facilities. With this in mind - and subject to availability - visiting family and friends may use the park facilities with the purchase of a day pass, priced at \$10 per adult and \$5 per child.

Visitors are the responsibility of the guests they are visiting at the Park.

NOISE

The peaceful enjoyment of our Park and its facilities by all of our guests is important to us. Please be considerate of your neighbours by **restricting noise** from speakers, TV and social gatherings, particularly **between 10pm and 8am**. We have a 'zero tolerance' policy for noise complaints received after 10pm.

GUEST BEHAVIOUR

Our Park team will not accept anti-social or unruly behaviour. Repeated failure to comply with our park policies - and any illegal activities - will not be tolerated. Management reserves the right to immediately terminate the occupancy of the offending party/s without explanation and no refunds will be given.

VEHICLES | PARKING | SPEED LIMIT

As all roads within the Park are shared with pedestrians and children riding bikes, **we have a 5kph Speed Limit**. One vehicle is permitted per site/cabin/motel room. Additional vehicles must be parked in our designated visitor parking located near the pools, or on Hassall Street.

Please contact reception if you wish to wash or repair you vehicle onsite.

PETS

We are a pet-friendly property and welcome well-behaved fur-friends who **remain on their lead throughout the park**. Please ensure your pet is picked up after, and any barking/noise is kept under control.

We ask that pets not be left unattended at your site or be taken into common areas, such as pools, the camp kitchen or amenities due to health regulations. Pet Entry forms can be found at reception.

CHILDREN

The supervision of children is vital for their safety and the enjoyment of all guests. Children must be accompanied by an adult when visiting the pool, amenities and using the park facilities.

BIKES | RIDE-ON EQUIPMENT | BALL GAMES

Bikes and scooters may be ridden in the Park during daylight hours with the **use of a safety helmet** and adherence to the park speed limit. Please ensure bikes and scooters are not ridden in the camp kitchens & do not block entry points to park facilities, or create tripping hazards. Due to confined spaces and risk of damage to vehicles, vans & homes, ball games are unfortunately not permitted in the Park.

RUBBISH

Red bins are provided throughout the Park for general waste, along with dedicated recycling bins for cans and bottles.

Our grounds team take great pride in ensuring the park is beautifully presented and appreciate the Park being respected by our guests.

SMOKING

Queensland's Tobacco Laws state that smoking is banned within 10 metres of public facilities, such as our reception area, camp kitchens and pool areas. Please also be considerate of guests staying in neighbouring Cabins and Camp Sites.

If you do wish to smoke in the park grounds, please do the right thing and 'bin your butt'.

EMERGENCIES

In the event of an emergency, please call 000 and contact reception immediately on 07 5424 1466.

For afterhours Park emergencies, please call 0439 426 206.